

**Closing Remarks at VITAL Communities of Practice (CoP) 2023**  
**By Mr Dennis Lui, VITAL Chief Executive**

Colleagues from the corporate services community,

1. I know I stand between you and lunch, but please lend me your ears for three more minutes.
2. For too long, work in our domain - HR, finance, procurement – has been seen to be unexciting and mundane.
3. But today, we can make a difference. The low code automation technology that you have seen can bring about huge operational efficiencies and productivity gains. But more importantly, think of what these technologies can do for our staff, in terms of upskilling and reskilling our workforce.
4. I submit to you that our collective leadership burden **must be** to #empower and #equip our people, for the digital age. #forwardsg
5. It is up to us, as leaders, to make it happen. Automation is not automatic - we need to apply our minds into streamlining processes, give staff new tools and create new opportunities for our people to make a difference.
6. At VITAL, we will continue to bring this community together, to share inspiring stories, and to build up this automation centre of excellence. Together, let us be that engine of transformation for the rest of the public service.
7. Thank you and I hope you have a good lunch.

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